

# Nondiscrimination Statement: Discrimination is Against the Law



Rehabilitation Hospital of the Northwest complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rehabilitation Hospital of the Northwest does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Rehabilitation Hospital of the Northwest

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Civil Rights Coordinator/Hospital Director of Compliance located below:

Director of Compliance  
3372 E. Jenalan Ave.  
Post Falls, Idaho 83854  
208.262.8700

If you believe that Rehabilitation Hospital of the Northwest has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator/Hospital Director of Compliance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

Ernest Health  
1024 N. Galloway Avenue, Suite 102  
Mesquite, Texas 75149  
[www.ernesthealth.com](http://www.ernesthealth.com)

Corporate Civil Rights Officer:  
717.858.4225 • Email: [CivilRights@ernesthealth.com](mailto:CivilRights@ernesthealth.com)

## SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 208.262.8700 (TTY: 1.800.377.3529).

## CHINESE

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 208.262.8700 (TTY: 1.800.377.3529)。

## SERBO-CROATIAN

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 208.262.8700 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1.800.377.3529).

## KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 208.262.8700 (TTY: 1.800.377.3529). 번으로 전화해 주십시오.

## NEPALI

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निः उपलब्ध छ । फोन गर्नुहोस् 208.262.8700 | (टटवाइ: 1.800.377.3529)

## VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 208.262.8700 (TTY: 1.800.377.3529).

## ARABIC

اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 208.262.8700 (رقم هاتف الصم والبكم: 1.800.377.3529). ملحوظة: إذا كنت تتحدث

## GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer 208.262.8700. (TTY: 1.800.377.3529).

## TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sawika nang walang bayad. Tumawag sa 208.262.8700 (TTY: 1.800.377.3529).

## RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 208.262.8700 (телетайп: 1.800.377.3529).

## FRENCH

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 208.262.8700. (ATS: 1.800.377.3529).

## JAPANESE

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。208.262.8700 まで、お電話にてご連絡ください。(TTY: 1.800.377.3529)。

## ROMANIAN

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 208.262.8700 (TTY: 1.800.377.3529).

## BANTU-KARUNDI

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 208.262.8700 (TTY: 1.800.377.3529).

## PERSIAN (FARSI)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرد 208.262.8700. (TTY: 1.800.377.3529)